

# Andreas Tsivitanos

Ambitious, tech-driven professional with persistence in achieving perfection. Strong autonomy, teamwork and organisational skills.

## EXPERIENCE

### **American University of Cyprus, Cyprus - Lecturer**

FEBRUARY 2023 - PRESENT

Managed teaching for Human-Computer Interaction and System Design & Analysis courses, including curriculum, assignments, and student guidance. Created a supportive learning environment.

### **Cyprus Public Sector, Nicosia, Cyprus — Test Manager**

JUNE 2021 - PRESENT

Oversaw the entire cycle, from gathering requirements to delivering software areas. Developed comprehensive test plans, managed the testing process, and ensured smooth production deployment..

### **Finyx Consulting Ltd, York, UK — Business Analyst**

OCTOBER 2019 - JUNE 2020

Project coordination and assisted with activities regarding aspects of IT Transformation for clients of the public and private sectors.

### **Xerox Corporation, London, UK — Project Management Analyst (Industrial Placement Student)**

JUNE 2016 - JULY 2017

Actively involved in a diverse range of project delivery and business engagement activities and providing operational support.

## EDUCATION

### **University College London, London, UK — MSc Human-Computer Interaction**

SEPTEMBER 2020 - DECEMBER 2022

Graduated with a Distinction. Awarded Academic Rep of the Year 2021.

### **Northumbria University, Newcastle Upon Tyne, UK — BSc (Hons) Information Technology Management for Business**

SEPTEMBER 2015 - JUNE 2019

Graduated with First Class Honours. Award of the Best Undergraduate Dissertation Performance. Employment Skills Award for Placements.

## SKILLS

Project Management

Product Management

User Research

Human-Computer Interaction

Figma

Data Analytics

SQL

Functional and non-functional testing

Stakeholder Communication

## CERTIFICATES & AWARDS

ITIL 4 Foundation Certified (Service Management)

Project Management Professional Training

Jira Badge

Microsoft Project Advanced

Microsoft Office Advanced

## LANGUAGES

English, Greek.

## INTERESTS

Podcasts, music and travelling.